

# Accessibility Features

Melbourne Convention Exhibition Centre  
(MCEC) Accessibility Features




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# Melbourne Exhibition Centre (MEC) Accessibility Features

## Clarendon Street

	Signage	Main entrance - Clarendon Street	There is large signage at the entrance of the Melbourne
	Door	Main entrance - Clarendon Street	The Clarendon Street entrance features wide and deep frontage with multiple door entries. All doors have vertical hand grip handles.
	Access automatic release door	Entrance Clarendon Street & entrance at South Wharf	<p>The main entry features an automatic/manual opening and closing door with accessibility features.</p> <p>The door features the internationally recognised blue and white logo.</p> <p>The door has opening-direction signage, and a door handle clearly marked "pull".</p>


	<p>Access automatic release door</p>	<p>Entrance at Clarendon Street &amp; entrance at South Wharf</p>	<p>The automatic door opens on approach as a discreet sensor located within the barrier frame is triggered.</p> <p>Directional signage has been painted in high visibility yellow paint at ground level in the doorway entrance.</p> <p>The door is located near the accessibility ramp.</p>
	<p>Signage</p>	<p>Main entrance - Clarendon Street entrance to access ramp</p>	<p>The ramp entrance has internationally recognised blue and white signage with text reading “ramp access”.</p>
	<p>Access ramp 1</p>	<p>Main entrance - Clarendon Street</p>	<p>The access ramp features:</p> <ul style="list-style-type: none"> <li>- Gradual elevation/descent</li> <li>- Access to the automatic door into Melbourne Exhibition Centre foyer</li> <li>- Bollards at the end of the ramp at street entry</li> <li>- Polished brushed metal handrails on either side</li> <li>- Raised tactile surface indicators at the ramp entrance and exit</li> <li>- A high visibility yellow line to define ramp travel direction</li> <li>- Footlights for greater visibility, and</li> </ul>

			<ul style="list-style-type: none"> <li>- Contrast colour of ramp and bluestone tiled ground surface.</li> </ul>
	Access ramp 2	Main entrance - Clarendon Street	<p>The access ramp at Clarendon Street runs the partial length of the Melbourne Exhibition Centre frontage. This provides access without heading into motor traffic. The ramp features:</p> <ul style="list-style-type: none"> <li>- Brushed metal handrails on either side.</li> </ul>
	Stairs	Main entrance - Clarendon Street	<p>Shallow graded steps lead to the entrance of the Melbourne Exhibition Centre. An access ramp is located to the left of these steps. (see access ramp 1, above).</p>
	Path access	External concourse - Yarra promenade	<p>Wide double-paved paths run the length of the Melbourne Exhibition Centre. These are under cover and the surface is level.</p>
	Doors	External concourse - Yarra promenade	<p>The side entrance doors located along the concourse feature:</p> <ul style="list-style-type: none"> <li>- Long brushed metal handles and door operation signage.</li> </ul>



	Paving	External concourse - Yarra promenade	<p>A sealed, ground-level access path runs along the length of the Melbourne exhibition centre to the Melbourne convention centre link, and along the Yarra River frontage of the Melbourne Convention Centre to the retail area.</p> <p>A line divides the path, and international symbols are used to show the path is shared between pedestrians and cyclists.</p> <p>Contrasting colours are used to aid visual recognition. Signage is positioned at entrance of the path in both raised text and braille.</p>
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## Main entrance - Clarendon Street

	Access	External entrance from Clarendon Street	<p>There is a wide access pedestrian crossing at the Clarendon Street entrance.</p> <p>The surface of this crossing is level.</p> <p>Raised pavement parameters are identified with high visibility yellow paint.</p> <p>Safety barrier bollards prevent vehicle traffic from entering the pedestrian area.</p>
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	Access ramp	External Clarendon Street - Street level slip way	<p>The access ramp runs parallel with the Melbourne Exhibition Centre frontage.</p> <p>The graduated ramp has handrails and resting areas.</p> <p>The ramp ends on the footpath in front of the Melbourne Exhibition Centre drop off area.</p>
	Transport drop off point	External Clarendon Street - Street level slip way	<p>One-way vehicle direction with a drop-off point that provides access to ramps and the building entrance.</p> <p>A high visibility line defines the curb.</p>
	Access ramp from street entry	External Clarendon Street - Street level slip way	<p>There is ramp access from the slip lane to the footpath at the pedestrian crossing and near external ramp.</p> <p>The footpath has ramp access with a gradient break and splayed sides with a high-visibility, reflective safety delineated boundary.</p> <p>The photo shows the positioning of the tactile surface indicators.</p>





	<p>Tactile surface indicators</p>	<p>Clarendon street - Front entrance slip way</p>	<p>Tactile surface indicators are positioned before the ramp descent. They are in shaded contrast to the paved area.</p> <p>Bollards are positioned on either side of the ramp.</p>
	<p>Bollards</p>	<p>External Clarendon Street - Street level slip way</p>	<p>Bollards with double high-reflective yellow bands provide contrast to the bluestone pavement and prevent traffic from entering the pedestrian area of the entrance to the Melbourne Exhibition centre.</p> <p>Located near access ramp.</p> <p>A break in the high visibility yellow boundary line features surface tactile indicators.</p>








## Doors


	Doors	Internal concourse	<p>There are wide entrance doors into Exhibition Bay spaces. The floor surfaces are level.</p> <p>Doors remain open and manned during exhibition opening hours.</p>
NEW - Image of yarra doors	Doors	External doors	Visual strip indicators

## Stairs

	Handrails	All levels	<p>Brushed metal handrails located on either side follow the wall boundary of the stairwell.</p>
	Stairs	Ground concourse to basement car park	<p>The stairwell features:</p> <ul style="list-style-type: none"> <li>- Brushed metal handrails on either side</li> <li>- Direction strip indicators on each step, and</li> <li>- Contrasting wall colour.</li> </ul>


	<p>Staircase</p>	<p>Ground concourse to basement car park</p>	<p>The internal concourse is carpeted. The stairwell to basement car park features:</p> <ul style="list-style-type: none"> <li>- Brushed metal handrails on either side, and</li> <li>- Rubber directional indicators on each step.</li> <li>- Tactile ground surface indicators (TGIS) at each end of stairs.</li> </ul>
	<p>Staircase</p>	<p>Foyer - ground to level 1</p>	<p>The main foyer staircase to level 1 Clarendon auditorium and meeting rooms features:</p> <ul style="list-style-type: none"> <li>- Continuous brushed metal handrails on either side</li> <li>- Rubber directional surface indicator strips on each step</li> <li>- Rest area on the stairwell, and</li> <li>- Frosted glass panel sides.</li> </ul>

	Barrier	Level 1	Double glazed glass barrier with brushed metal handrail.
	Lifts - vertical access	<p>Lifts from MEC basement car park located at doors 1, 6, 10.</p> <p>Note: vertical lift access is located behind the customer service counter for level 1 &amp; 4.</p>	<p>Lifts providing vertical access feature:</p> <ul style="list-style-type: none"> <li>- Automatic double doors</li> <li>- Multi-height handrails that form a barrier to the walls and help to highlight the entrance and exit</li> <li>- Highly reflective walls, and</li> <li>- Level and non-slip floor surface.</li> </ul>
	Lift internal operational buttons	<p>Lifts from MEC basement car park located at doors 1, 6, 10. Also located main foyer (behind customer service counter).</p>	<p>Lift internal operational buttons feature:</p> <ul style="list-style-type: none"> <li>- Press button operation</li> <li>- Button illumination once pressed, and</li> <li>- Emergency button in red.</li> </ul>




	Lift external operational buttons	Lifts from MEC basement car park located at doors 1, 6, 10. Also located main foyer (behind customer service counter).	Lift external operational buttons feature: <ul style="list-style-type: none"> <li>- Directional up and down arrows that illuminate to show direction of lift travel, and</li> <li>- Two push buttons with up or down arrows that illuminate in red when pressed.</li> </ul>
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## Seating Variations - Internal and External


	Seating	Exterior concourse	Semi-permanent bluestone seating along the external concourse is positioned on an angle within the colonnade.  Seating is positioned off to the side of the main access path along the external concourse.
New Image Of Seating	Seating	Interior concourse	Low bench seating with floor surface variations that separate the seated area from the walkway.

	Seating	Interior - main foyer	<p>Bright coloured fabric-padded bench seating is positioned against the wall to provide back support.</p> <p>Seating is available with or without tables.</p>
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## Personal hygiene amenities

	Personal hygiene-amenities signage	Concourse	<p>Internationally recognised access symbol is positioned above chair-height for easy identification.</p>
	Personal hygiene - amenities signage	All levels	<p>Clear signage uses the internationally recognised symbol.</p> <p>The door handle is long and easy to manoeuvre, and the door opens inward.</p>
	Personal hygiene - amenities signage	Internal door	<p>The door pushes outward from the change room and operates with a slow door-closing device.</p> <p>The door also has a lock for privacy.</p>



	<p>Personal hygiene amenities</p>	<p>All levels</p>	<p>Individual personal amenities feature:</p> <ul style="list-style-type: none"> <li>- Hand basin positioned at chair-height</li> <li>- Long lever handle taps</li> <li>- Vanity mirror above the hand basin</li> <li>- Push button soap dispenser</li> <li>- Sensor operated automatic hand dryer.</li> <li>- Toilets fitted with brush metal handrails</li> <li>- Easy access toilet paper dispenser</li> <li>- Large dual flushing press buttons</li> <li>- Sanitary bins, and</li> <li>- White-tiled walls with dark grey ceramic low-sheen flooring for orientation ease.</li> </ul>
	<p>Parents room amenities</p>	<p>Ground (near first aid room)</p>	<p>Parents room features:</p> <ul style="list-style-type: none"> <li>- Fold down infant change table with access to front and sides</li> <li>- Sink with hot and cold water</li> <li>- Hand towels</li> <li>- Microwave oven</li> </ul>

			<ul style="list-style-type: none"> <li>- Armchairs, and</li> <li>- Television.</li> </ul>
	Personal hygiene amenities	All levels	<p>The unisex accessible change room features:</p> <ul style="list-style-type: none"> <li>- Hand basin positioned at chair-height</li> <li>- Long lever handle taps</li> <li>- Vanity mirror above the hand basin</li> <li>- Push button soap dispenser</li> <li>- Sensor operated automatic hand dryer</li> <li>- Toilets fitted with brush metal handrails</li> <li>- Easy access toilet paper dispenser</li> <li>- Large dual flushing press buttons</li> <li>- Sanitary bins, and</li> <li>- White-tiled walls with dark grey ceramic low-sheen flooring for orientation ease.</li> </ul>





 <p>Need to update image with no phone</p>	<p>Personal hygiene amenities</p>	<p>Ground</p>	<p>Signage includes the internationally recognised symbols:</p> <ul style="list-style-type: none"> <li>- Access</li> <li>- Parents room</li> <li>- Telephone</li> <li>- Male and female personal amenities.</li> </ul>
	<p>Parents room</p>	<p>Clarendon street - main foyer behind customer service counter area</p>	<p>The parents room features:</p> <ul style="list-style-type: none"> <li>- Two-fold-down nappy change tables</li> <li>- Two hand basins</li> <li>- Lever handled taps</li> <li>- Press release hand soap dispenser</li> <li>- Two automatic air hand dryers</li> <li>- Two toilet cubicles</li> <li>- Chair-height benches</li> <li>- Bench seating, and</li> <li>- Bin for disposable nappies.</li> </ul>

## Floor coverings

	<p>Floor surface variations</p>	<p>Melbourne Exhibition Centre internal concourse</p>	<p>Grey low pile carpet tiles run the length of the Melbourne Exhibition Centre concourse. To the right are exposed sealed concrete tiles providing tactile surface variances.</p>
	<p>Floor surface variations</p>	<p>Melbourne Exhibition Centre internal concourse - MCC link</p>	<p>Grey low pile carpet tiles run the length of the Melbourne Exhibition Centre concourse. To the right are low-sheen ceramic tiles providing:</p> <ul style="list-style-type: none"> <li>- Tactile surface variances.</li> </ul>




## Access at the Melbourne Exhibition Centre & Melbourne Convention Centre



	<p>Egress</p>	<p>MEC internal concourse</p>	<ul style="list-style-type: none"> <li>- Unobstructed open level surfaced access to exhibition bays</li> <li>- Natural light and artificial lighting</li> <li>- Clear directional signage, and</li> </ul>
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			<ul style="list-style-type: none"> <li>- Carpet tiles with low pile.</li> </ul>
	Access	MEC/MCC internal link	<p>There is a glass all-weather link opposite doors 5 &amp; 6 in the Melbourne Exhibition Centre leading into the Melbourne Convention Centre foyer. Features include:</p> <ul style="list-style-type: none"> <li>- Sensor operated automatic sliding doors</li> <li>- Manually operated doors</li> <li>- Safety barrier decals</li> <li>- Level surface</li> <li>- Access to external MEC concourse</li> <li>- Access to vertical lifts to MEC basement car park located at door 6, and</li> <li>- Designated accessible car parking at door 6.</li> </ul>
	Access	<p>Level access to:</p> <ul style="list-style-type: none"> <li>- Melbourne Exhibition Centre</li> <li>- Melbourne Convention Centre</li> <li>- Melbourne South Wharf</li> <li>- Melbourne Exhibition basement car park, and</li> </ul>	External

		- South Wharf retail car park.	
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## MEC car park

 	Bay signage	Basement car park	<p>There are 20 dedicated access car parking bays within the Melbourne Exhibition Centre basement car park. All are located near doors 1, 6 and 10 which also has access to vertical lifts. Each accessible car parking bay features:</p> <ul style="list-style-type: none"> <li>- Internationally recognised symbol for access in located at the entrance of the assigned car parking bay.</li> </ul>
	Vertical access	Basement car park doors 1, 6 & 10	<p>Sensor operated automatic sliding doors provide access to lift and stairwell. Large external signage is featured on brightly coloured walls. A large painted arrow highlights direction to the lift entrance. Safety decal</p>


			barrier at chair height.
	Doors	Basement car park	<p>Doors located at the entrance of the stairs in the basement car park feature:</p> <ul style="list-style-type: none"> <li>- Double-leaf swing doors fitted with long pull/push handles, and</li> <li>- The glass doors feature safety decals.</li> </ul>
	Car parking pay stations	Basement car park	<ul style="list-style-type: none"> <li>- Auto pay parking machines are located near accessible car parking spaces. The area is enclosed with tubular metal piping that is finished in high visibility yellow paint.</li> <li>- There is wide access.</li> <li>- The ground is level with non-slip surface finish.</li> <li>- The car park is well lit at all times of the day and night.</li> <li>- Auto pay parking machines have a communication device.</li> </ul>

## Other Accessible Features




	<p>Signage</p> <p>NEED NEW IMAGE -W/O PHONE AND ATM</p>	<p>Internal concourse</p>	<p>The internal concourse features large signage with the symbol.</p>
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## Melbourne Convention Centre (MCC) Accessibility Features




### Signage, entrances & surrounds





	<p>Signage</p>	<p>MCC external - porte cochère</p>	<p>All external directional signage features large raised white text, directional arrows and braille script.</p> <p>The paving includes tactile surface indicators using smaller stone tiles as directional barriers before the sign.</p>
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	Signage	MCC internal - ground floor porte cochère	<p>Foyer signage features large text and MCEC logo clearly displayed.</p> <p>The entrance shows glazed automatic opening/closing doors with barrier decal in orange pattern. Blue and white directional door operation decals are positioned at chair-height.</p>
	Signage	MCC ground floor porte cochère	Large raised font and MCEC logo.
	Signage	Exterior - Yarra river side (Polly Woodside)	<p>Concrete stairs with brushed metal handrails extend beyond the steps to the building entrance.</p> <p>At the base of the stairs, the varied paver orientation indicates level changes.</p>




	Access ramp	External - concourse - Yarra River	<p>The graduated ramp provides easy access with three level resting points and brushed metal handrails on either side.</p> <p>The paved surface is smooth and unobtrusive.</p> <p>Raised tactile surface indicators are positioned at the entrance and exit of the ramp.</p>
	Ramp	Melbourne South Wharf	<p>A paved low gradient ramp provides ease of access.</p> <p>Low-level barriers on either side create openings into other areas.</p> <p>There is low-level concrete seating at the end of the ramp, constructed with a varying colour pattern.</p>
	Paving and footpaths	External Melbourne South Wharf	<p>A gradient paved ramp with raised low-level barriers on either side provides easy access.</p>




	Paving and footpaths	External - Yarra River side	Bolted wooden railroad sleepers act as a barrier to the river's edge.
	Paving and footpaths	External - ground	Concrete tiles with mortar provide a level surface for easy access.
	Paving and footpaths	External - Yarra River (continuance of MEC external concourse)	Paving and footpaths feature: <ul style="list-style-type: none"> <li>- A delineation line for cyclists and pedestrians</li> <li>- International symbols to indicate shared paths, and</li> <li>- Contrasting colours to aid visual recognition.</li> </ul>
	Tactile surface indicators	External - dukes walk & Orrs walk, dry dock pumping station	Paving is varied to create tactile and visual boundaries.

	Tiles	MCC main foyer	Ceramic tiles have a low-slip matt surface finish
	Directional decals	MCC link concourse - Yarra River	Entrances into the Melbourne Convention Centre have sensor-operated automatic glass doors. Automatic doors have blue and white directional arrow decals to indicate the operation of electronic automatic doors.
	Barrier decals	All windows or glass panes	All doors and glass windows/walls on the ground floor have barrier decals positioned at chair-height. A 15cm band featuring an orange and clear geometric pattern is used.
	Internal link	Doors 5 & 6 of MEC concourse into MCC	The internal link between the Melbourne Convention Centre and the Melbourne Exhibition Centre features: - Sensor-operated




			<p>automatic doors</p> <ul style="list-style-type: none"> <li>- Safety barrier decals</li> <li>- Level floor surface, and</li> <li>- Large signage.</li> <li>- There are also two doors from the MEC external concourse on either side of the link.</li> </ul>
	Automatic doors - MCEC link	Link from MEC into MCC. Continuance of MEC external concourse	<p>All sensor-operated automatic doors feature blue and white door opening directional arrows decal.</p> <p>All doors and glass windows on the ground floor have orange and white barrier decals positioned at chair-height.</p>


## Stairs, escalators, lifts

	Tactile surface indicators	All levels	<p>All entrances and exits of stairwells feature tactile surface indicators - low relief metal circular disks.</p> <p>Each step has metal directional surface indicators.</p>
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	Handrails - stairwell	All levels	<p>Tubular brushed metal handrails begin on top of the stair rest and run the full length of the stairwell.</p> <p>Handrails are located on each side and a double central handrail runs down the middle.</p> <p>Handrails are bolted to the stairwell walls. Central handrails are bolted to the floor.</p>
	Barrier to stairwell	All levels	<p>Tubular brushed metal handrails begin on top of the stair rest and run the full length of the stairwell.</p> <p>Handrails are located on each side and a double central handrail runs down the middle.</p> <p>Handrails are bolted to the stairwell walls. Central handrails are bolted to the floor.</p>
	Staircases	Ground floor	<p>The ground floor staircases feature:</p> <ul style="list-style-type: none"> <li>- Side and central double handrails, and</li> <li>- Tactile surface indicators at entrance and exit of stairs.</li> <li>- The colour variation and recess works as a visual aid to highlight the side handrails.</li> <li>- Adjacent to these staircases are escalators.</li> </ul>



	Stair signage	Ground floor	Large raised-letter signage shows the stair location and level. The number is also used to make identification easier.
	Escalators	All levels	<ul style="list-style-type: none"> <li>- There are two-direction escalators on all levels.</li> <li>- All escalators operate on reduced energy power and are activated to normal operational.</li> <li>- Speed by sensors.</li> <li>- Escalators have glassed slides and movement handrails on either side.</li> <li>- Each step on the escalator has bright yellow edging to make step delineation highly visible.</li> <li>- Tactile surface indicators are located at the entrance and exit of all escalators.</li> <li>- Adjacent to escalators are staircases.</li> </ul>
	Escalator/ stair signage	All levels	<p>Directional signage is positioned at the entry to the escalator/ stair featuring:</p> <ul style="list-style-type: none"> <li>- Large, raised text and braille script, and</li> <li>- Upper/lower case format text for reading ease.</li> </ul>



			<ul style="list-style-type: none"> <li>- Signage is positioned next to tactile ground surface indicators.</li> </ul>
	Escalator barrier	All levels	The barrier is a glassed wall that rises above chair-height with a smooth-edged moulded flanged metal rail.
	External lift operation control buttons	All levels	<p>Outside the lifts is a raised polished metal plate with two raised directional control buttons.</p> <p>Each control button features a directional arrow and has direction in braille below.</p> <p>Once the control button has been pushed, it illuminates.</p> <p>Audio chime activates once the lift is at the floor level.</p> <p>Warning information is inscribed into the metal plate below the operational buttons.</p>
	Multi-media lift/control buttons	All levels	<p>All lift control buttons - both internal and external - are raised, illuminated and feature braille script.</p> <p>All lifts also feature an audible message</p>





			for direction and level reached.
	Lifts	All levels	<p>All lifts throughout the Melbourne Convention Centre feature:</p> <ul style="list-style-type: none"> <li>- Wide double opening doors</li> <li>- Metal directional strips at entry/exit</li> <li>- Audible chime upon floor level arrival</li> <li>- Audio announcement of floor directions and level destination</li> <li>- Large operational push control buttons</li> <li>- Raised lettering and braille on all control buttons</li> <li>- Illuminated operational control buttons</li> <li>- Illuminated visual operational/level directional arrow display with visual media screen</li> <li>- Hands-free emergency communication</li> <li>- Handrails</li> <li>- Side barriers below handrails</li> <li>- Reflective walls for exit direction with low relief texture</li> <li>- Non-slip vinyl flooring, and</li> <li>- Manufacturer's name and details.</li> </ul>

	<p>Lifts - exterior features</p>	<p>Ground floor</p>	<p>Lift doors are made of smooth, low-reflect stainless steel. The surrounding wall has a large, patterned finish to visually aid in locating the opening to the lift. The lift directional arrow display is at the top left. The lift call control button is located in the central panel between door openings and is illuminated in blue.</p>
	<p>Lifts - Internal features</p>	<p>Plenary 1 &amp; 3</p>	<p>Plenary 1 &amp; 3 have built-in lifts from BOH to Plenary 1 &amp; 3 stages. Key needs to be requested for access.</p>
	<p>Lifts - Internal features</p>	<p>All Spaces</p>	<p>Portable lift for Plenary 2 can be requested.  2 Portable lifts available.</p>

## Personal hygiene amenities

	Signage	All levels	<p>The internationally recognised blue and white access symbol is used with text in a large, raised font and braille script. Text is in upper/lower case format for reading ease.</p>
	Personal hygiene amenities	All levels	<p>Change rooms are fitted with tubular polished metal grip handrails.</p> <p>Toilets are at chair-height for ease of access. They feature:</p> <ul style="list-style-type: none"> <li>- Dual press button half/full flushing system, and</li> <li>- Double roll toilet paper dispenser.</li> <li>- Floor covering is non-glare ceramic tile. Walls are white low-sheen ceramic tile.</li> <li>- Lighting operates on movement sensor.</li> </ul>

	<p>Personal hygiene amenities</p>	<p>All levels</p>	<p>Within general toilet amenities are ambulant accessible toilets featuring:</p> <ul style="list-style-type: none"> <li>- Tubular metal handgrip rails on either side of the toilet</li> <li>- Dual press button half/full flushing system</li> <li>- Double roll toilet paper dispenser</li> <li>- Non-glare ceramic tile floor coverings, and</li> <li>- Non-glare ceramic tile walls.</li> <li>- The door opens outwards for easy entry.</li> </ul>
	<p>Personal hygiene amenities</p>	<p>All levels</p>	<p>Hand basins are positioned at chair-height and feature:</p> <ul style="list-style-type: none"> <li>- Long handled lever tap, and</li> <li>- Press release soap dispenser.</li> <li>- Vanity mirror.</li> <li>- Hand paper towel dispenser and waste bin are positioned for easy access.</li> <li>- Floor covering and wall is non-glare ceramic tile.</li> <li>- Sensor operated lighting</li> </ul>


	Personal hygiene amenities - Illustration signage	All levels	Illustrations are used within the amenities for use of hand towel drying, automatic warm air hand dryers and disposal of waste hand towel.
	Personal - change room hygiene amenities	Change room	Complete personal hygiene cubicles comprise of: <ul style="list-style-type: none"> <li>- Chair-height toilet</li> <li>- Dual push button for full/half flush</li> <li>- Hand grip railing</li> <li>- Double roll toilet paper dispenser</li> <li>- Wide chair-height counter for personal grooming products</li> <li>- Hand basin</li> <li>- Long lever tap handle</li> <li>- Press release soap dispenser</li> <li>- Chair-height hand towel and disposal unit</li> <li>- Full length mirror</li> <li>- Non-glare ceramic tiling, and</li> <li>- Variation of colour between floor and wall for orientation.</li> </ul>

	<p>Personal hygiene amenities with parents room facilities</p>	<p>Ground floor, level one, level two</p>	<p>An infant nappy change fold-down table with safety strap is located on each floor. These are in the change rooms with the blue and white change room symbol.</p> <ul style="list-style-type: none"> <li>- Chair-height toilet with handgrip railing.</li> <li>- Hand towel and disposal unit are positioned at chair-height.</li> <li>- Hand basin with long lever tap handle.</li> <li>- Press release soap dispenser.</li> <li>- Vanity mirror</li> </ul>
	<p>Parents room</p>	<p>Ground floor</p>	<p>The parents room features:</p> <ul style="list-style-type: none"> <li>- Individual nursing room with armchair and small table</li> <li>- Shared nursing room</li> <li>- Kitchen area with microwave oven</li> <li>- Large nappy change table area</li> <li>- Graduated sink</li> <li>- Disposable nappy bins</li> <li>- Separate toddlers toilet with low-height amenities</li> <li>- Adult toilet with handrails</li> <li>- low-level hand basin</li> </ul>







			<p>with long lever handle tap, low-level paper towel receptacle, and</p> <ul style="list-style-type: none"> <li>- Push-in doors with lever handles for exiting.</li> </ul>
	Door access	Ground floor	<p>Door pushes inward. Handle inside is a lever handle.</p>
	Unisex personal hygiene amenities	Ground floor	<p>The unisex accessible sanitary facilities are adjacent to the men's change room.</p> <ul style="list-style-type: none"> <li>- Clear signage is provided in blue and white international symbols with a large font in upper/lower case format.</li> <li>- There is also a separate women's accessible sanitary facility located within this area.</li> <li>- Egress is wide and space is open.</li> <li>- The floor surface is level.</li> </ul>





	Changing Places facility	Between the MCC Customer Service Desk and the Security Office.	<p>Access via an MLAK key.</p> <ul style="list-style-type: none"> <li>- Most users will have their own MLAK key.</li> <li>- If you require a key, please visit the Security Office to request one.</li> </ul>
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## Seating Variations - Internal and External

	Flexible seating	All levels - Plenary	The Plenary has numerous flexible seating arrangements for mobile accessibility units.
	Seating variances	All levels	All levels feature contemporary low-level flat modular seating.
	Seating variances	Ground floor	The ground floor features contemporary low-level firm modular seating with back and arm rests.

	Seating	External	Variances in outdoor seating includes bench and back support seating. Brushed metal smooth-finished seating is positioned at below chair-height.
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## Audio frequency induction loop assistive listening system

	Signage - audio frequency induction loop assistive listening system		This sign is displayed at the concierge counter and on-floor signage is displayed throughout Melbourne Convention Centre. The text is in upper/lower case format for reading ease.
	Hearing assisted devices - signage	Plenary entrance doors - All levels	Signage for the audio frequency induction loop assisted listening. System is identified by the international blue and white symbol. This is featured on the multimedia signage located at the plenary and meeting room entrance doors.

	Audio frequency induction loop assistive listening system	Ground floor concierge counter	An audio frequency induction loop is used in conjunction with the portable receiver to create an assisted listening system for people whose hearing aids have a T switch. This can be used in all rooms except cantilever and small rooms.
	Portable frequency receiver assistive listening system	Ground floor concierge counter	A headphone is used in conjunction with the portable receiver to create an assisted listening system for people whose hearing aids do not have a T switch. This can be used in all rooms except cantilever and small rooms.




## Room Access

	Access button - entrance	All entrances into meeting rooms, Plenary and Melbourne room	Symbol, braille and text are used on press button operation to open automatic doors into the plenary. Text is in upper/lower case format for reading ease.
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	<p>Access button - exit</p>	<p>All levels</p>	<p>Within all meeting rooms, exit press button automatic door release panels are located on the wall next to doors. They are identified with the international blue and white symbol and use both text and braille.</p>
	<p>Automatic opening doors</p>	<p>All levels</p>	<p>Double doors into meeting rooms and entrances into plenary are automatic opening and closing with press button release. These doors can also be manually operated.</p>
	<p>Press button door release operation</p>	<p>Organiser's Offices - Ground floor, level 1 &amp; level 2</p>	<p>Entry into the organiser offices are controlled with security access passes and automated opening operations with large green Press Button. The Large Sliding Glass Door Has Mesh Pattern Decal.</p>
	<p>Press button door release operation</p>	<p>Organiser's Offices - Ground floor, level 1 &amp; level 2</p>	<p>The press button to activate the automatic sliding wide door exit is located inside the office. There is also an emergency door release button and a lock.</p>

	Press button entrance button	Organisers offices - Ground floor, level 1 & level 2	The press button automatic sliding door operation has added security swipe access.
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## Counter Access

	Split level concierge counter	Ground floor - Port cochère	The concierge counter is split-level with a recess.
	Split level café counter	Ground floor	The café features split-level counter.  This area also has tables with removable seating.
	Split level cloak room counter	Ground floor - corridor behind concierge counter	The cloak room counter is split-level with a recess.


## MCC Car Park



	Drop off point	Porte cochère	<p>Adjacent to Pan Pacific Melbourne South Wharf. Features:</p> <ul style="list-style-type: none"> <li>- Gradient curb</li> <li>- Drop off area directly in front of the Melbourne convention centre.</li> <li>- Taxi rank, and</li> <li>- Public transport - bus terminal located within easy travel distance from port cochère entrance.</li> </ul>
	Pedestrian access	Porte cochère	<p>Pedestrian crossing from open air public car park which features Directional tactile surface indicators.</p>
	Car park	South Wharf retail car park	<p>There are accessible car parks within the public retail car park. Positioned either side of walkway and pedestrian crossing to MCC. All surfaces are level and sealed. Pay stations are conveniently located throughout the car park. Under cover parking is</p>




			also available in MEC basement car park.
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## Other Accessible Features

	Varied seating	VIP/ Green Room - Lower ground floor	Individual seating and group seating is available. Seating arrangements are variable.
	Varied seating	Dressing room - Lower ground floor	Dressing room has chair-height counter and removable seating. Sink features long lever handle.
	VIP individual/ dressing room	Lower ground floor en-suite	Complete personal hygiene cubicles comprise of: <ul style="list-style-type: none"> <li>- Chair-height toilet</li> <li>- Handgrip railing</li> <li>- Dual press button full/half flush</li> <li>- Hand-held shower facility</li> <li>- Fold down/up vented shower chair</li> <li>- Pull around shower curtain</li> </ul>

			<ul style="list-style-type: none"> <li>- Hand basin</li> <li>- Long lever tap handle</li> <li>- Press release soap dispenser</li> <li>- Chair-height hand towel and disposal unit</li> <li>- Full length mirror, and</li> <li>- Lock on door for personal privacy.</li> </ul>
 	First aid room	Ground floor	<p>First aid room features two accessible bathrooms. Complete personal hygiene cubicles comprise of:</p> <ul style="list-style-type: none"> <li>- Chair-height toilet</li> <li>- Dual push button for full/half flush</li> <li>- Handgrip railing</li> <li>- Double roll toilet paper dispenser</li> <li>- Hand basin</li> <li>- Long lever tap handle</li> <li>- Press release soap dispenser</li> <li>- Chair-height hand towel and disposal unit</li> <li>- Non-glare ceramic tiling, and</li> </ul>

			<ul style="list-style-type: none"> <li>- Variation of colour between floor and wall for orientation.</li> <li>- One cubicle features personal bathing amenities:</li> <li>- Hand-held shower facility</li> <li>- Fold down/up vented shower chair</li> <li>- Wide chair-height counter for personal grooming products, and</li> <li>- Pull around shower curtain.</li> </ul>
	<p>Access to Plenary stage 1 &amp; 3. Portable one can be put in place for Plenary 2</p>	<p>Lower ground floor</p>	<p>A collapsible compact lift provides access from stage entry level. Access to this area also features handrails, tactile surface indicators and directional strip indicators on each step in high visibility paint.</p>



Hidden  
Disabilities  
Sunflower  
Program

Creating a more  
inclusive and  
supportive  
environment  
for all.

MCEC is proud  
to be part of  
the global  
Hidden  
Disabilities  
Sunflower  
network an  
initiative  
designed to  
help people  
with non-visible  
disabilities feel  
seen,  
supported, and  
understood.

By joining the  
program, MCEC  
pledges to  
create an  
environment  
where  
individuals who  
may need a  
little more  
time, patience,  
or assistance  
can feel safe  
and welcomed